



A safe and healthy environment at work

Report App BV is a Dutch company dedicated to the empowerment of employees to co-create a safe and healthy social environment at work. Medwork Caribbean N.V. is proud to be their exclusive partner in this region. Whether you are a small company working regular office hours, looking for a preventive program, or a big industrial company working 24/7 shifts with the need to tackle existing problems, Medwork will help you set up the right program by implementing a powerful educational tool that is up to international standards: the Report App.

Why manage workplace behavior?

A positive, active and preventive attitude of a company against harassment like bullying, discrimination, sexual and/or digital harassment helps detect and address unwanted behavior in an early stage, thereby lowering the burden and costs of stress at work. Stress can cause (among other things) sleeping problems, panic attacks, disrupted heart rhythms or may lead to burn-out syndrome. Work related stress is occupational disease number 1. Using an adequate will lower absenteeism and staff turnover, while improving the atmosphere at work, enhancing productivity and contributing to your company image.

Why the Report App?

The Report App is available 24/7 to all employees. It includes carefully compiled information about Bullying, Discrimination, Aggression/Violence, Sexual and/or Digital harassment in a modern and accessible package. Although the topic is not very appealing, the use of storytelling videos mixed with humor promotes open and neutral ground for constructive and positive discussions at work. The Report App educates employees to detect problematic behavior at an early stage and provides a safe way to report unwanted behavior to the designated counselor(s). The Report App is a tool that contributes to the vitality of your workforce by strengthening the physical, mental and emotional balance of your employees. Empowering them to deal with workplace harassment if and when it happens.

How does the Report App help?

Each employee has his/her own account within the app. The employee can record findings in a logbook which is completely private. If the situation worsens or repeats itself, the employee can report this behavior by sending the logbook to a counselor of his/her choice or by sending a notification without attaching a logbook.

The chosen counselor is now the only other person that can look into the shared information. The counselor contacts the employee within a certain time frame to support the employee and offer help with his/her decision making. Unlike an official complaint procedure, the goal of the notification within the Report App is to support an employee in an early stage of discomfort, while the employee stays in control about what will happen next.

Report App Dashboard

The Report App registers all notifications automatically. It comes with a dashboard that makes real-time anonymous reporting very easy. Report App BV's data is managed under the strictest privacy law existing worldwide: the General Data Protection Regulation.

Other features:

- language is adjustable by the employee with the choice of English, Dutch or Papiamentu
- counselor reaction time is adjustable (standard 48 hrs)
- external counselors can be included in the same system
- add your own policy documents to the basic information, making the Report App your perfect fit
- use push-messages to promote your new policy, topic information or activity
- arrange all this without (expensive) outside help

Price tag

The initial cost to include your company information is AWG 2500,-. The first month of using the Report App is completely free! Do you wish to continue its use, the monthly fee ranges from AWG 2,70-3,60 per employee per month, depending on the duration of the contract.

Counseling

Are you in need of a certified counselor for your company? For optimal results, (the addition of) an external counselor widens the range of assistance to your employees. The variety in help contributes to a reduction in absenteeism, caused by workplace harassment. Whether as a regular counselor or as a temporary support, Medwork will be happy to give you a quotation for their services.

Do you wish to know more about workplace behavior or the Report App? Are you in need of a counselor for your company? Contact us at +297 5878880 or send us an e-mail at info@medwork.aw